

Appendix 3: Changes between 2016/17 and 2017/18 Corporate KPI sets

Leadership Board reviewed the Corporate KPI set to ensure all indicators provide the right balance of information to manage the council's services against officer's time to provide performance updates. This revised set was approved by the PR&G Committee in July 2017.

The KPIs that were removed from the corporate set following 2016/17 are as follows:

Corporate KPI 2016/17	Status in 2017/18
Percentage of people who agree that they will have enough money, after housing costs, to meet basic living costs? (City tracker)	Monitored at Economy Environment & Culture (EEC) Directorate Management Team (DMT)
Percentage of the working age population claiming out of work benefits	Monitored at EEC DMT
Growth in the number of businesses	Monitored at EEC DMT
The speed of determining applications for non-major development (65% government minimum standard for authorities not meeting national targets)	Deleted – replaced with new national measures for Planning services, see 2017/18 corporate KPI set
Major Planning applications determined within 13 weeks or within agreed time limit (PPA or EOT) (to include a comment about the planning threshold result at 40%)	Deleted – replaced with new national measures for Planning services, see 2017/18 corporate KPI set
Minor Planning applications determined within 8 weeks or within agreed time limit	Deleted – replaced with new national measures for Planning services, see 2017/18 corporate KPI set
Other Planning applications determined within 8 weeks or within agreed time limit	Deleted – replaced with new national measures for Planning services, see 2017/18 corporate KPI set
Overall absence in maintained & academy primary and secondary schools	Monitored at Families Children & Learning (FCL) DMT
Proportion of children living in poverty	Monitored at FCL DMT
Percentage of re-referrals to Children's Social Care Multi-Agency Safeguarding Hub and (MASH) Assessment Centre	Monitored at FCL DMT (MASH is now Front Door for Families)
Percentage of former relevant young people (care leavers) aged 19, 20 and 21 who were in education, employment or training	Monitored at FCL DMT
Percentage of children placed in foster care that are	Monitored at FCL DMT

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Corporate KPI 2016/17	Status in 2017/18
placed in-house	
Special Educational Needs Pupils: Key Stage 2 percentage achieving the 'expected standard' in Reading, Writing and Maths	Monitored at FCL DMT
Number of apprentices employed by Brighton & Hove City Council	Deleted as a KPI, monitored through FCL Directorate Plan
Percentage of employees responding that they have experienced discrimination or harassment or bullying in the last 12 months	Deleted: replaced with four measures to be monitored at all DMTs
Permanent admissions of younger adults to residential and nursing care homes	Monitored at Health & Adult Social Care (HASC) DMT
% Social care clients receiving Self Directed Support	Monitored at HASC DMT
Safeguarding Audits that demonstrate they have met agreed practice standards	Monitored at HASC DMT
Reduction in numbers of people held in police cells under Mental Health Act Section 136	Deleted, partnership indicator monitored by Sussex Police

Corporate KPIs introduced in 2017/18 are:

Corporate KPI 2017/18	Notes
% of non-major planning applications processed within statutory timeframes	New national measures for Planning services which replace the previous Corporate KPIs
% of major planning applications processed within statutory timeframes	New national measures for Planning services which replace the previous Corporate KPIs
% major application decisions that are overturned at appeal	New national measures for Planning services which replace the previous Corporate KPIs
% non-major application decisions that are overturned at appeal	New national measures for Planning services which replace the previous Corporate KPIs
% of social care clients receiving Direct Payments	Previously monitored at HASC DMT, now Corporate KPI
Number of rough sleepers (estimate)	Previously monitored at Neighbourhoods Communities & Housing (NCH) DMT, now

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Corporate KPI 2017/18	Notes
	Corporate KPI
% of Local Government Ombudsman (LGO) complaints upheld or partially upheld	Previously monitored at Strategy Governance & Law (SGL) DMT, now Corporate KPI
Indicators in development 2017/18	
Carers assessments offered	New in 2017/18, under development (HASC)
Number of people/proportion who successfully cease to be rough sleeping	New in 2017/18, under development (NCH)

