

Report to: Joint Waste Committee
Date: 1 October 2004
By: Project Director
Title of report: Integrated Waste Management Services Contract –
Project Update

1. Purpose of Report

To update the Joint Waste Committee on progress with Contract Implementation and Operations and highlight the main issues.

2. Recommendations

That the report is noted.

3. Implementation

3.1 Contract Documents Made Public

Except for a small number of Contract Schedules determined to be commercially sensitive, the whole Contract is available on the Councils' websites.

3.2 Training for Continuity

Work has started on training to ensure continuity of Contract management. Officers have prepared the first draft of an IWMSC User Guide and this will form the basis of a training programme.

3.3 Register of Contract Risks

The Contract risks reported to the Councils prior to Contract award have been developed into a Risk Register. Regular meetings have been scheduled with the Councils' Auditors to review the register. A series of management actions have been identified to keep risks to a minimum.

3.4 Development Programme

The latest timetable is attached at Appendix 1. Main issues are as follows:

3.4.1 *Newhaven Energy Recovery Facility (ERF)*

- a. Onyx has formally requested the Councils' approval to move submission of their planning application. If this delays commissioning and operating the ERF, it will have implications for compliance with the Landfill Allowance Trading Scheme (LATS) which are being evaluated.
- b. Onyx is starting to engage with the community in and around Newhaven on the development of their planning application. Contract officers are receiving frequent updates on progress.
- c. Onyx has retendered the ERF construction contract with bids due in by 17 November 2004. This has necessitated changes to the Principal Contract but these do not represent risk transfer to the Councils. At this stage it is difficult to assess whether retendering will generate savings, but if it does they will be shared between Onyx and the Councils.

3.4.2 *Materials Recycling Facility / Waste Transfer at Hollingdean, Brighton*

- a. Tenant issues are largely resolved. A briefing for B&HCC Ward Councillors was held on 11 August.
- b. Onyx is required to make interim arrangements for B&HCC's collected recyclables up to the opening of the facility. Onyx will pay B&HCC 'tipping away' to deliver recyclables direct to a local processor. This will be complemented by some changes to planning conditions at the Hove Household Waste Recycling Site (HWRS) for which Onyx has submitted a planning application.

3.4.3 *Crowborough HWRS*

This is the first new facility of the IWMSC. The site will open to the public on Monday 11 October after an Official Opening Ceremony at which both Councils will be present.

3.4.4 *Other Facilities*

Planning applications are due in shortly for the composting facility, the new Uckfield HWRS and a northern waste transfer station. These facilities are all in the Wealden area. Plans have been shown to Wealden District Council planners and waste officers.

3.5 *Communications*

- 3.5.1 The Councils' and Onyx's communications officers meet regularly and are currently focussing their attention on public relations around the planning applications.

- 3.5.2 A series of 'frequently asked questions' and answers have been drawn up for circulation to Contract staff at the Councils and Onyx.
- 3.5.3 Onyx has produced a newsletter giving updates on the IWMSC. It is intended for circulation to Councillors, Contract staff, other local authorities and public organisations. The newsletter has been well received and will be a regular feature of the Contract.

4. Operations

4.1 Current Performance

- 4.1.1 Contract data for the first quarter has been analysed and distributed. Recycling rates are up against the first quarter of last year. The current rate for the first quarter of 2004/05 is 23% but so far this year there has been higher green waste recycling due to the weather. The second quarter data report will be provided in early November.
- 4.1.2 Appendix 2 to this report shows an increase in projected waste tonnages. This is disappointing, following on from a year in which total waste arisings reduced. However, this appears to be the trend nationally and further monitoring over the next few months is required to determine the local position.
- 4.1.3 Appendix 3 shows the percentage of waste recycled at Household Waste Recycling Sites in the first quarter of 2003/04 and 2004/05. Overall the figures predict higher recycling this year. In some instances recycling appears to have reduced but this is most likely due to the timing of recyclable materials being removed from sites.

4.2 Customer Satisfaction

- 4.2.1 Recent results from East Sussex Customer Satisfaction Surveys have shown a marked improvement in the public's overall satisfaction with the Household Waste Recycling Sites.
- 4.2.2 Questionnaires were distributed for 2000/01 and 2003/04 as part of East Sussex County Council's Best Value Performance Indicator assessment. In 2000/01 general overall satisfaction was 71%. In 2003/04 this increased to 86%.

4.3 Contract Information from Onyx

- 4.3.1 Significant effort has been focussed over the last few months in getting data from Onyx in a timely and accurate format. The monthly Contract information reports for June and July have been received on time and in an acceptable format. The Contract team is working with Onyx to ensure this continues.

4.3.2 Prompt delivery of information has ensured the Councils have been able to distribute monthly Contract performance reports to the Waste Collection Authorities by agreed deadlines.

4.4 Council Information Reports

4.4.1 Officers are developing a short report for distribution to colleagues. It incorporates facts and figures on Contract performance together with relevant visuals. The aim is to make these high level reports available to relevant officers and Members, setting out how the Contract is performing.

5. Financial Implications

5.1 These are set out in the IWMSC Financial Update, item number 11 on the agenda.

6. Legal Implications

6.1 These are set out within the body of the report. In respect of paragraph 3.4.1 (c), the Councils will be advised of the progress of procurement of the ERF construction contract, post 17 November 2004.

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IWMSC Development Programme

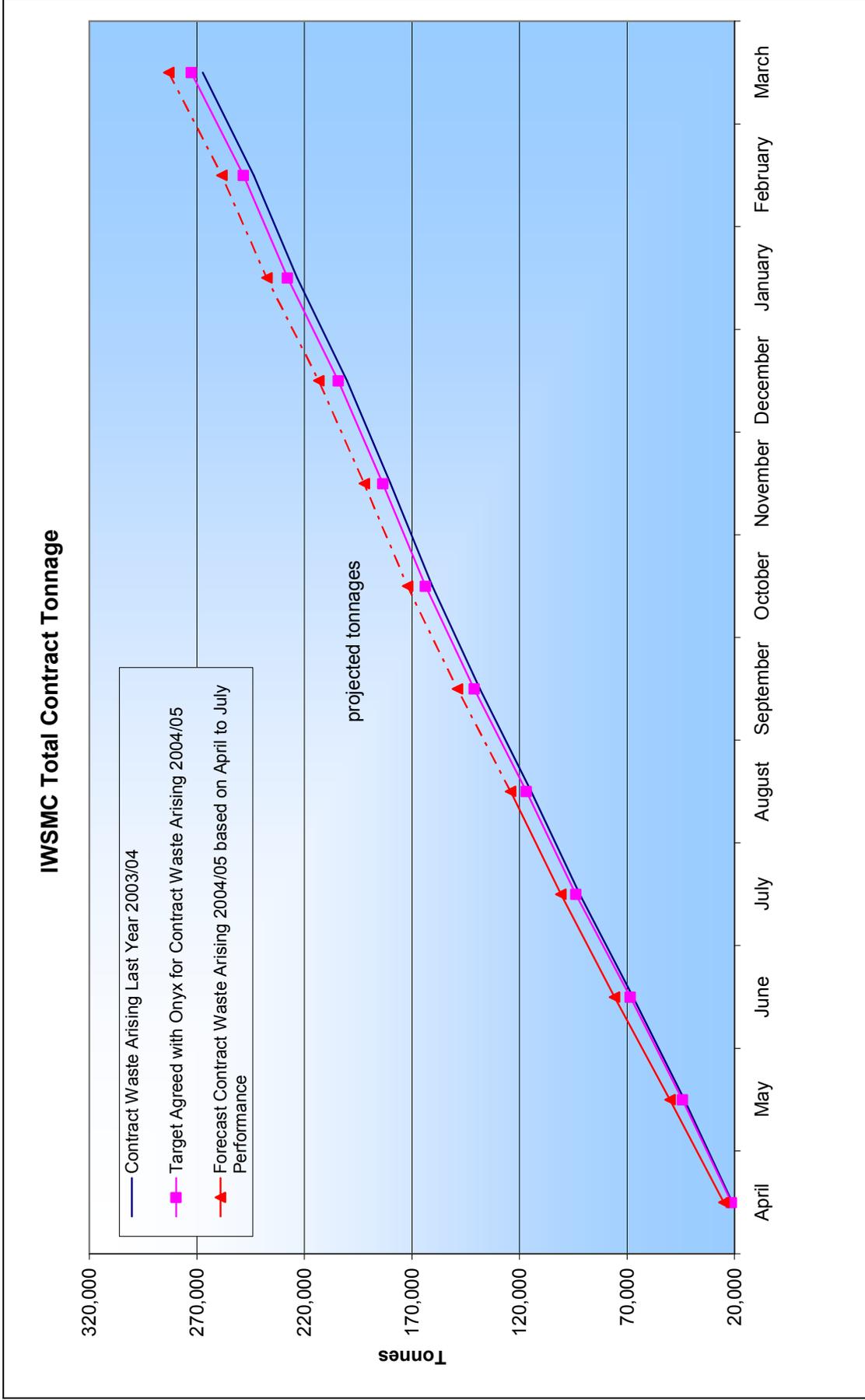
	Capacity (Tonnes)	Planning Application	Build Start	Operational
1. B&HCC WTS/MRF	85,000 / 120,000	Mid Sep-04	Apr-05	Late Apr/Aug-06
2. Composting Facility	45,000	Late Sep-04	Apr-05	Jun-06
3. Northern WTS	40,000	Mid Sep-04	Feb-05	Mid Apr-06
4. ERF	225,000	Summer-05	Jan-07	Jan-10
a. Retender of Construction Contract	-	-	-	Jul-04
b. Temporary Southern WTS*	45,000	Sep-05	Apr-06	Apr-07
5. New Technology and Eastern WTS	Up to 150,000 / 75,000	May-08	May-10	Apr-12
6. New HWRSs				
a. Crowborough	-	Done	Done	Oct-04
b. Uckfield#	-	Sep-04	Feb-05	Mid Apr-06
c. Hastings	-	Nov-07	Apr-08	Apr-09-
7. HWRS Refurbishments	-	tba	Dec-03	Apr-06

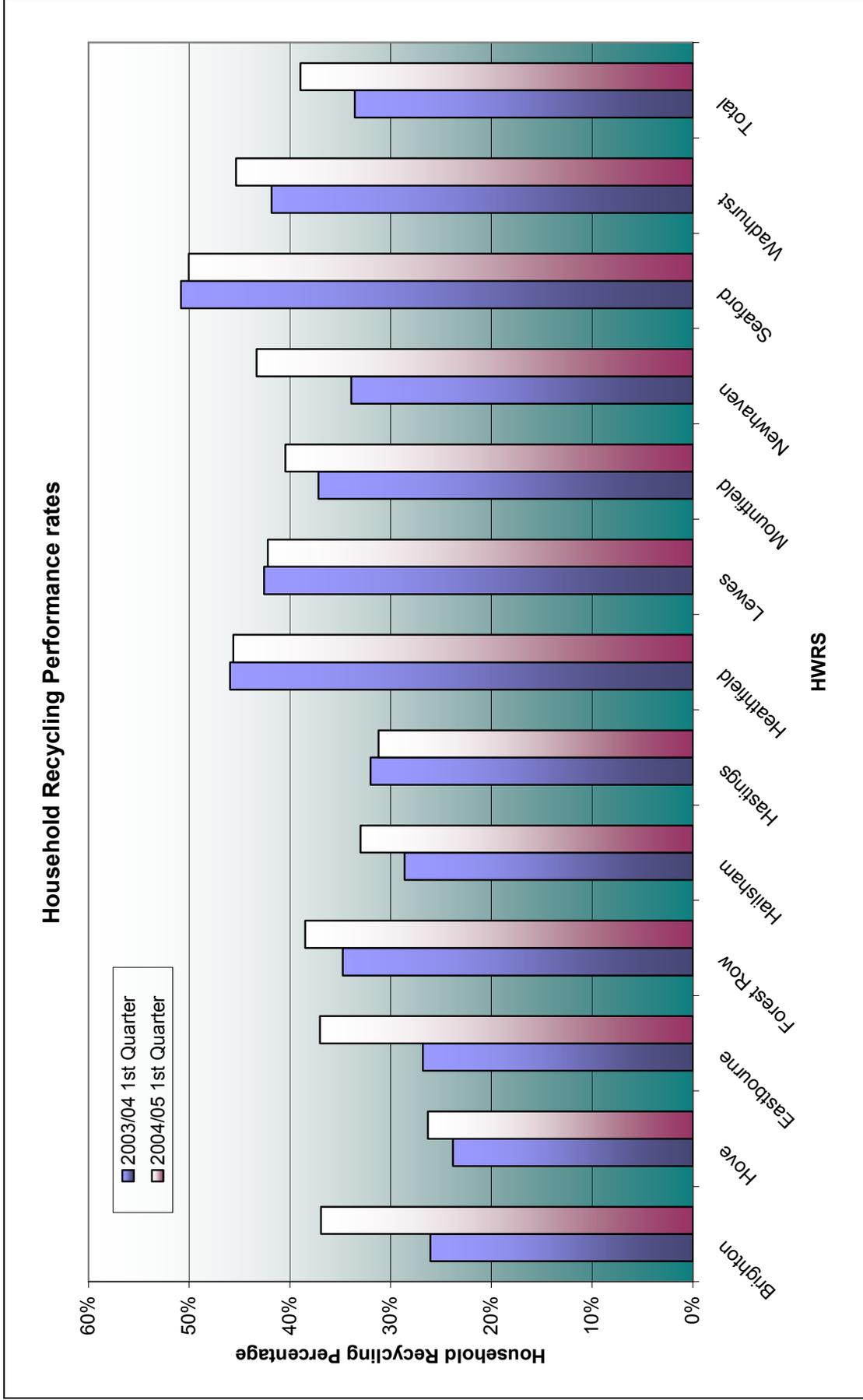
* This is linked to the life of Beddingham landfill site. If the landfill site closes, say 31 March 2007, a WTS will be required from 1 April 2007 to January 2010, the ERF operational date. A similar requirement exists for the Eastern Transfer Facility at Pebsham.

To be co-located with Northern Waste Transfer Facility.

Link to Integrated Waste Management Services Contract on East Sussex County Council Website:

<http://www.eastsussex.gov.uk/environment/rubbishandrecycling/managingwaste/download2.htm>





Statistics table showing BVPIs and recycling at HWRSs

	2003/04	2004/05
Total Waste Arising (Tonnes)	368,090	391,876
Kg of Waste per Person	490	522
Kg of Recycling per Person	98	107
Population	750,038	754,479

	2003/04	2004/05
IWMSC Target Recycling rate	20%	20%
Dry Recycling Rate	14%	
Composting Rate	6%	
Actual/predicted Contract Recycling Rate	20%	21%
Actual/predicted HWRS Recycling Rate	32%	34%