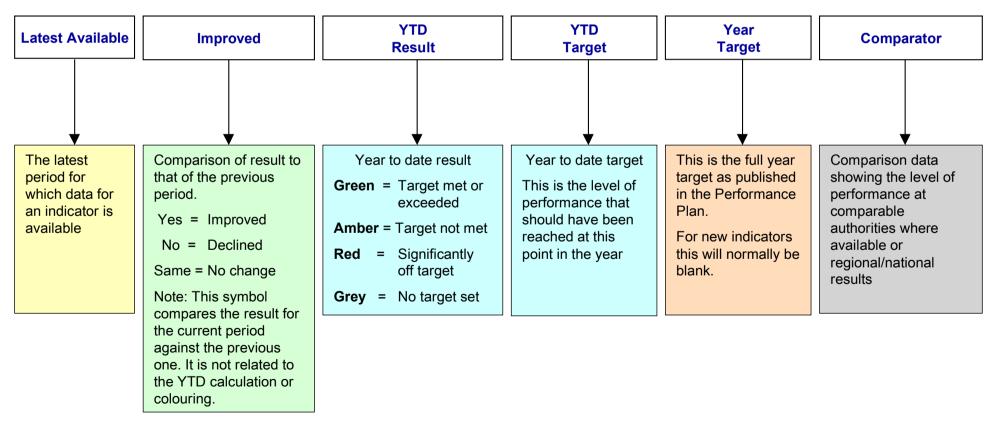
Performance Report for OSOC Environment Q3 2007

Meeting date: 10th March 2008



The columns of this report explained



If you have any questions about this report please contact a member of the Performance Team

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	Latest		YTD	YTD	_Year	_	
Description	Available	Improved	Result	Target	Target	Comparator	Comment
Environment							
Recycling							
BV82a i							
% of total tonnage of household waste arisings which have been recycled	Nov 07	No	24.19 %	26.5 %	26.5 %	20.87 %	Recycling is slightly below target, and is only expected to increase slightly as a result of the roll out of additional services. The next step change in performance is dependent on the options adopted in the Waste Strategy, a draft of which will be presented to members in the next few months.
BV82b i							
% of total tonnage of household waste arisings which have been composted	Nov 07	No	4.34 %	3.5 %	3.5 %	13.05 %	So far this year we have composted 3,200 tonnes of the 73,672 tonnes of household waste collected.
BV82c i							
% of total tonnage of household waste arisings used to recover heat etc	Nov 07	Yes	8.86 %	10 %	10 %	6.72 %	So far this year 6,531 tonnes of waste has been incinerated.
BV91a							
% of population served by a kerbside collection of recyclables	Nov 07	Yes	92.74 %	94 %	95 %	100 %	Recycling services are continuing to be rolled out to properties which do not yet have a service, many of which are more difficult to access. It is anticipated that the roll out in Q4 will result in the target for this indicator being met.
Refuse							
BV82d i							
% of total tonnage of household waste arisings landfilled	Nov 07	Yes	62.6 %	60 %	60 %	59.41 %	So far this year we have landfilled 46,118 tonnes of the 73,672 tonnes of household waste collected.
BV84a							
Kilograms household waste collected per head	Nov 07	Yes	288.07	292	434	394	

	Latest		YTD	YTD	Year	_	
Description Environment	Available	Improved	Result	Target	Target	Comparator	Comment
Environment							
Refuse							
L1							
Number of missed bins per 100 000 collections of household waste	Dec 07	Yes	34.07	50	50		So far this year we have made over 4.2 million bin collections in the city (this does not include communal bin collections from June that are reported in L1a below).
L1a							
Percentage of communal bin collections missed	Dec 07	Yes	0.08 %	0.2 %			Since June 2007 we have undertaken 35,397 communal bin collections.
Cleanliness							
BV199a							
Cleanliness of land - litter and detritus	Dec 07	Yes	15.8 %	12 %	12 %	8.8 %	Performance has improved over the last few months as
Glourini coo or land miles and dounted	20007	. 33	10.0 70	12 /0	12 /3	0.0 %	the leafing season comes to an end. We are reconfiguring some rounds and putting a new beat sweeper in place in the Moulscoombe and Whitehawk area to further improve cleansing standards.
BV199b							
Cleanliness of land - graffiti	Dec 07	Same	9.2 %	10 %	10 %	1 %	This indicator is based on a visual inspection and grading of 683 sites where 63 were found to have undesirable levels of graffiti. Examples of graffiti gradings can be found here http://www.leq-bvpi.com/?Section=graffiti
BV199c							
Cleanliness of land - fly-posting	Dec 07	Yes	7 %	5 %	5 %	0 %	Flyposters continue to be targeted by the Enforcement Team. In Quarter 3, 18 fines were issued for illegal fly-posting. The implementation of the controls on flyering, recently approved by Environment Committee, will assist further in targeting illegal flyposting. Events which are promoted by fly-posting are often also promoted by flyering, and licences for flyering can be revoked if distributors continue fly-posting activities. Controls on

Description	Latest Available	Improved	YTD Result	YTD Target	Year Target	Comparator	Comment
Environment							
Cleanliness							flyering will be implemented in Q1 of 2008/09.
Road Maintenance							
BV 100							
Days of temporary traffic controls or road closure on traffic sensitive roads caused by road works per km of traffic sensitive road	Dec 07	Same	0	1.68	2.23	0.1	QUARTERLY INDICATOR - 'Sensitive' roads are defined by a clause within the Street Works regulations. Some roads or junctions may only be classed as sensitive for certain periods of the day. This indicator does not include works undertaken by the utitlity companies. Given these restrictions we are able to record the result of 0 days per km so far this year.
BV215a							
Average number of days taken to repair a streetlight under the control of the local authority		Yes	4.73	5	5	3.43	QUARTERLY INDICATOR - Measures the response time to faults under our control.
BV215b							
Average number of days taken to repair a streetlight where response time is under the control of a DNO	Dec 07	No	19.87	14	14	14.03	QUARTERLY INDICATOR - The authorities lighting team will continue to monitor EDFs performance on a weekly basis the outcomes of which will be discussed with them at regular monthly meetings which, it is hoped, will result in performance reaching an acceptable level.
Application Processing (Speed))						
BV109a							
% of major planning applications processed within 13 weeks	Dec 07	Yes	70.83 %	60 %	60 %	74.9 %	Of the 24 Major applications decided so far this year 17 have been within the 13 week timeframe
BV109b							
% of minor planning applications	Dec 07	No	69.44 %	75 %	75 %	81.07 %	The validation process has been reviewed and new

Description	Latest Available	Improved	YTD Result	YTD Target	Year Target	Comparator	Comment
Environment							
Application Processing (Speed)							
processed within 8 weeks							procedures are being introduced. A re-organisation/re-structure of the team and recruitment to key posts is taking place. Progress on determining planning applications is monitored and reviewed on a daily basis, with action being taken immediately where necessary. All professional officers and administrative staff have been issued with clear instructions in relation to prioritising workloads. The interim measures put in place in relation to pre-applications work have been extended. Temporary professional planning staff and administrative staff have been recruited.
BV109c							
% of other planning applications processed within 8 weeks	Dec 07	No	79.62 %	82 %	82 %	91.39 %	See 109b above for management actions.
L188							
% of planning decisions delegated to officers	Dec 07	No	95.41 %	90 %	90 %	•	Of the 2,244 applications decided so far this year 2,141 decisions were delegated to officers.
Application Processing (Quality	()						
BV204							
% decisions to refuse planning permission overturned at appeal	Dec 07	No	21.87 %	35 %	35 %	25 %	64 decisions to refuse planning permission were appealed and 14 of these had the original decision overturned.
BV205							
The council's score against a 'quality of planning services' checklist	Dec 07	Same	100 %	100 %	100 %	100 %	QUARTERLY INDICATOR - All 21 points on the checklist had been achieved by Dec 2005.
Enforcement							

	Latest		YTD	YTD	Year		
Description	Available	Improved	Result	Target	Target	Comparator	Comment
Environment							
Enforcement							
BV218a							
Percentage of new reports of abandoned vehicles investigated within 24hrs of notification	Dec 07	No	96.9 %	90 %	90 %	96.64 %	So far this year we have investigated 1,139 reports of abandoned vehicles, 1,104 have been actioned within 24 hours of the notification.
BV218b							
Percentage of abandoned vehicles removed within 24 hours from the point at which the Authority is legally entitled to remove the vehicle	Dec 07	No	55.8 %	53 %	53 %	95 %	So far this year we have removed 292 abandoned vehicles, 163 within 24 hours of being legally able to do so.
Crime							
BV126							
Domestic burglaries per 1000 households in the local authority area	Dec 07	Yes	6.68	6.12	8.2	6.4	This reduction target was always going to be a challenging one on an already low level of recorded offences. Whilst slightly up on YTD target it is still significantly lower than that of 05/06 (-29.8%) . Work continues to monitor and analyse all offences to ensure that appropriate police and partnership action is taken.
BV127a							
Violent crime per year per 1000 population in the local authority area BV127b	Dec 07	No	22.29	24.3	32.46	12.5	So far this year there have been 5,648 Violent Crimes.
Robberies per year per 1000 population in the local authority area	Dec 07	Same	1.11	1.17	1.57	0.3	So far this year there have been 283 Robberies.
BV128							
Vehicle crimes per 1000 population BV174	Dec 07	Yes	5.78	7.56	10.03	7.3	So far this year there have been 1,475 Vehicle Crimes.
Number of racial incidents recorded per	Dec 07		218.42				

Description	Latest Available	Improved	YTD Result	YTD Target	Year Target	Comparator	Comment
Environment							
Crime							
BV175							
% of those racial incidents resulting in further action	Dec 07	Same	96.06 %	95 %	95 %	100 %	
KDT13a							
Police recorded violent crime in a public place (number of instances)	Dec 07		3,827				
KDT13b							
Total police recorded crime (number of instances)	Dec 07	Yes	21,229	23,323	30,608		The target for this indicator is not linear, it is profiled based on historical data.
KDT14							
All wounding, including public place assault	Dec 07	Yes	1,856	1,833	2,289		The target for this indicator is not linear, it is profiled based on historical data.
LAA-18-03b							
REWARDABLE - Reduce the number of offences committed by Prolific and Priority offenders subject to intensive	Sep 07	Yes	61	290	290		This indicator tracks re-offending rates among a group of prolific offenders.

supervision - cohort 2