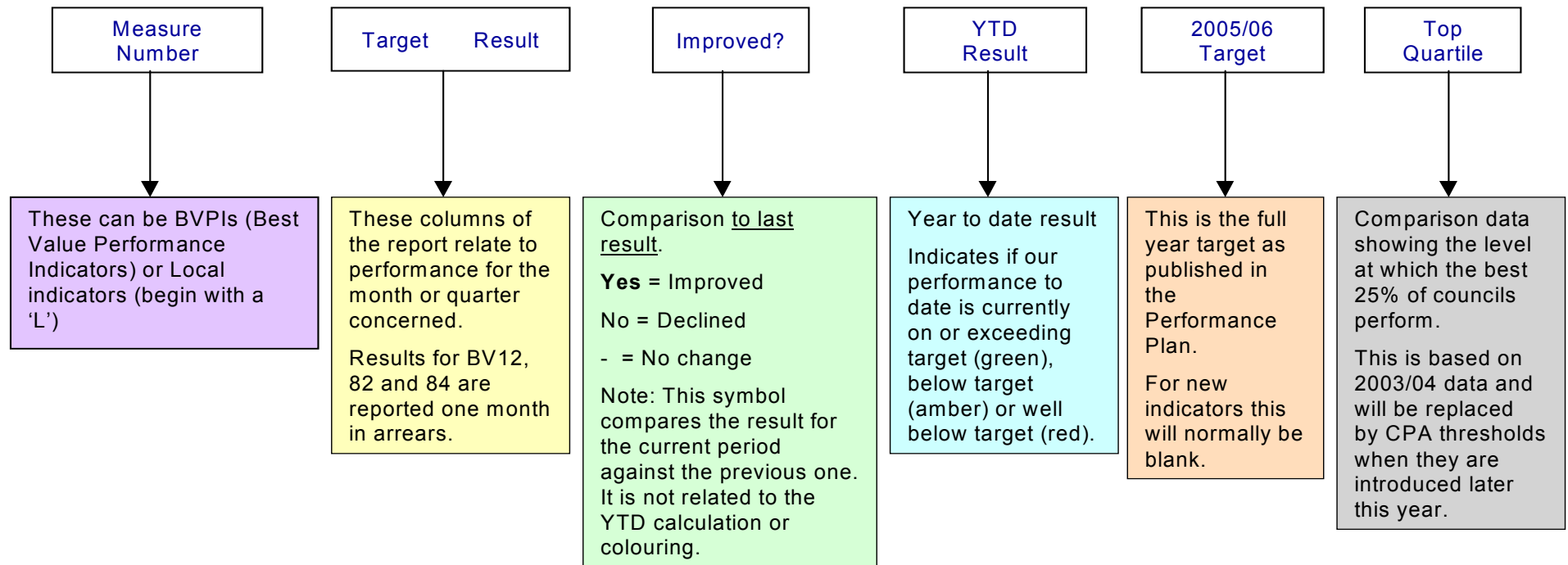


# Quarter Two Performance Report Environment



The columns of this report explained



If you have any questions about this report please contact a member of the Performance Team

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# Performance Report

Latest available information as at 30/09/2005

Directorate	Measure number	Description	Period Target	Period Result	Improved ?	YTD Result	05-06 Target	Top Quartile	Reporting Frequency
<b>Environment</b>									
Crime	BV126	Domestic burglaries per 1000 households in the local authority area	1.5	1.2	No	6.9	G	16.3	Monthly
	BV127a	Violent crime per year per 1000 population in the local authority area	2.4	2.8	Yes	16.8	R	16.7	Monthly
	BV127b	Robberies per year per 1000 population in the local authority area	0.1	0.2	No	0.8	A	1.7	Monthly
	BV128	Vehicle crimes per 1000 population in the local authority area	1.1	0.9	No	5.5	G	12.3	Monthly
	BV174	Number of racial incidents recorded per 100 000 population arising in the delivery of the council's services		24.2		162.6	-		Monthly
	BV175	% of those racial incidents resulting in further action	97.0	72.1	No	72.1 %	R	97.0	100.0 Monthly
Application Processing (Quality)	BV204	% decisions to refuse planning permission overturned at appeal	35.0	14.0	Yes	30.8 %	G	35.0	Monthly
Application Processing (Speed)	BV109a	% of major planning applications processed within 13 weeks	60.0	33.3	No	47.6 %	A	60.0	63.6 Monthly
	BV109b	% of minor planning applications processed within 8 weeks	65.0	84.3	Yes	75.2 %	G	65.0	70.3 Monthly

\* = Data not available for this report

# Performance Report

Latest available information as at 30/09/2005

Directorate	Measure number	Description	Period Target	Period Result	Improved ?	YTD Result	05-06 Target	Top Quartile	Reporting Frequency	
	BV109c	% of other planning applications processed within 8 weeks	80.0	83.6	Yes	81.7 %	G	80.0	85.0	Monthly
Service Quality	BV205	Score against a service quality checklist	77.0	66.7	-	66.7	A	77.0		Quarterly
Maintenance	BV 100	Days of temporary traffic controls or road closure on traffic sensitive roads caused by road works per km of traffic sensitive road	1.8	0.0	-	0.0	G	7.0	0.1	Quarterly
	*BV215a*	Average number of days taken to repair a streetlight under the control of the local authority				-				Quarterly
	*BV215b*	Average number of days taken to repair a streetlight where response time is under the control of a DNO				-				Quarterly
Cleanliness	BV199a	Cleanliness of land	25.0	18.0	Yes	22.2 %	G	25.0	14.0	Monthly
	BV199b	The proportion of relevant land and highways from which unacceptable levels of graffiti are visible	10.0	19.0	No	19.0 %	A			Monthly
	BV199c	The proportion of relevant land and highways from which unacceptable levels of fly-posting are visible	10.0	11.0	No	11.0 %	A			Monthly
Recycling	BV82a-i	% of total tonnage of household waste arisings which	25.5	19.4	No	19.1 %	R	25.5	16.0	Monthly

\* = Data not available for this report

# Performance Report

Latest available information as at 30/09/2005

Directorate	Measure number	Description	Period Target	Period Result	Improved ?	YTD Result	05-06 Target	Top Quartile	Reporting Frequency	
	BV82b-i	have been recycled (reported 1 month in arrears) % of total tonnage of household waste arisings which have been composted (reported 1 month in arrears)	4.5	4.3	No	4.4 %	A	4.5	6.0	Monthly
	BV82c	% of total tonnage of household waste arisings used to recover heat etc		0.1		0.1 %	-		3.9	Monthly
	BV91a	% of population served by a kerbside collection of recyclables	85.0	71.5	Yes	71.5 %	R	85.0	100.0	Monthly
Refuse	BV82d-i	% of total tonnage of household waste arisings landfilled (reported 1 month in arrears)	70.0	76.2	Yes	76.5 %	A	70.0	73.4	Monthly
	BV84a	Kilograms household waste collected per head (reported 1 month in arrears)	38.1	39.1	No	228.2	G	457.0	390.0	Monthly
	L1	Number of missed bins per 100 000 collections of household waste	235.0	88.3	Yes	151.3	G	200.8		Monthly

\* = Data not available for this report