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# HWB Update Health & Adult Social Care Direction of Travel Response 14 November 2017

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**Brighton & Hove  
City Council**

# Direction of Travel

- October 2015: HWB agreed Direction of Travel - vision for future delivery of Adult Social Care
- Roadmap showing Adult Social Care Direction of Travel 2016-2020
- Plans for delivery of more efficient, integrated services
- Maintain positive outcomes for people against backdrop of financial pressure and new statutory duties (Care Act 2014)



# Road map

## Our journey ahead...

Where will care and support services be in the next five years?

### 1. Signposting

Information and advice to enable people to look after themselves and each other, and get the right help at the right time.



### 2. Stronger communities

Help people to build support networks by working in partnership with local health & community services.



### 3. Getting people on the right track

Preventative services that help people stay independent for longer, and support them to recover after illness.



### 4. Citizens will be in control of their own care

When people do need extra care and support, services will be personalised, and more joined-up around individual needs.



# Local Account

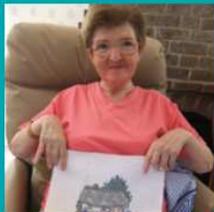
- Evidence of progress against Direction of Travel
- Impact of changes for residents, carers, staff and key partners
- Priority areas for further development
- Links to future commissioning and budget plans
- Community, Voluntary Sector feedback -progress and priorities
- Transparency and accountability



# Local Account 2016

## Adult Social Care Local Account 2016

### How we are doing...



### Part 1 How will adult social care services change 2016-2020

This section of the account is about how we are going to provide adult care services in Brighton & Hove from 2016 to 2020 and why we need to do things differently.

- The changes will make a difference to:
- adults and their carers who have care and support needs
  - all staff who work in Adult Social Care
  - other parts of the council
  - the services we work with in Brighton & Hove

People with care and support needs should live independent and safe lives and have the same opportunities as other people in the city.

This is at the centre of our vision for adult care services. However, Adult Social Care can only do this with the help of the rest of the council, our

neighbourhoods and communities, the Health Service, the Police and our independent and voluntary providers.

This is called working together in partnership.

Here are some of the additional things we thought about when we planned the changes as well as those issues identified in our previous local account.

#### The Care Act 2014

A law passed in England in 2014 that sets out what care and support you are entitled to and what local councils have to do. Most of the Care Act had to be implemented by April 2015, through some parts of it have been delayed by the government until 2020.

The Care Act is about ensuring that people who use services, and their carers, are at the centre of the process of working out what their needs are, choosing what support they need and having control over their life.

If you would like to know about the Care Act [www.brighton-hove.gov.uk/social-care](http://www.brighton-hove.gov.uk/social-care)

#### Budget

The Council has received a reduction in central government funding as part of the Government's austerity programme and this has required significant savings to be made. In Adult care services we have already delivered £23 million savings over the last 6 years plus a further £6 million savings required in 2016/17. The financial context over the next 4 years is extremely challenging and the pace of change will accelerate as we strive to meet financial targets. Over the next 3 years we anticipate delivering further saving of £14 million.

If you would like to know more about our budget, go to [www.brighton-hove.gov.uk/budget](http://www.brighton-hove.gov.uk/budget)

#### The Better Care programme

This is a national programme about helping local people stay healthy and well. Part of this means supporting health and social care services to work better together. If you would like to know more about our local plans [www.brighton-hove.gov.uk/bettercare](http://www.brighton-hove.gov.uk/bettercare)

#### Service users with complex needs

We have been reviewing the information available about how our population will change over the coming years. We think there will be more people with care and support needs and some of these will require a high level of support with many aspects of their daily life and rely on a range of health and social care services.

#### Good staff

We recognise the importance of having well trained, skilled staff across care and support services, both within the council and all our partners who provide care and support. We know from the feedback we receive from people using services how important this is to them. We have reviewed the current workforce across the city and identified a range of things that we need to do that will ensure we have a stable, skilled and well supported workforce over the coming years. A dedicated plan is in place and is overseen by a Board chaired by the Executive Director.

[www.brighton-hove.gov.uk/socialcaretraining](http://www.brighton-hove.gov.uk/socialcaretraining)

We have a shared vision and commitment to the transformation of Adult Social Care



# Proposed format 2017 Account

- Printed report & online
- Visual style – infographics, images and text
- Case Studies and key data/statistics
- Making It Real headings (user/carer developed)
- Commitments: ‘We have, We will’
- Audience? Easy read version



# Infographics - example

## A week in the life – every week in Brighton & Hove



**57** babies are born



**6,701** people have an outpatient appointment



**454** people have an elective admission to hospital



**414** people have an emergency admission to hospital



**51** people are admitted to hospital for acute conditions that should not usually require hospital admission



**26** people have a new diagnosis of cancer



**41** people die, of whom:



**12** people die from cancer and



**4** people die from conditions considered amendable to health care



## In a given week there are



**3,650** people receiving a long-term adult social care service:



**360** people supported in nursing homes



**819** people supported in residential care



**2,471** people receiving a range of support options living in the community



**130** people receiving short-term intensive support to maximise their independence



**661** items of daily living equipment issued



**120** Adult social care assessments/reviews, including:



**14** carers assessments/reviews



**18** safeguarding enquiries (including mental health)



**8** mental capacity assessments



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# Making It Real



## **Flexible and Integrated care and support:**

My support, my own way



## **Information & Advice:**

Having the information I need, when I need it



## **Active and Supportive Communities:**

Keeping Friends, Family and Place



## **Workforce:**

My Support Staff



## **Risk Enablement:**

Feeling in control and safe



## **Personal budgets and self-funding:**

My money



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## Example: Making It Real



**Flexible and Integrated care and support:**

**My support, my own way**

### **We have:**

- Jointly (BHCC/CCG) commissioned the Carers Hub, providing 'one front door' for Information/Advice/Support for all unpaid carers. This is a partnership between the Carers Centre; Crossroads; Alzheimer's Society and Adult Social Care.

### **We will:**

- Build on success of the Carers Card, enabling carers to access discounts for a range of services to improve health and wellbeing
- Improve assessments and pathways ensuring carers receive the right support at the right time.
- Increase the diverse range of services to improve wellbeing and resilience of carers – both adult and young carers.



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# Reflecting Health & Wellbeing Priorities



# Hot Topics



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# Timeline



Month	Action
August -October 2017	<ul style="list-style-type: none"><li>• Community &amp; Third Sector feedback on progress</li><li>• Collating potential content for various sections</li><li>• Collating finance and performance data</li></ul>
November 2017	<ul style="list-style-type: none"><li>• Consult Health &amp; Wellbeing Board (HWB) on approach</li><li>• Further develop draft based on HWB recommendations</li></ul>
December 2017	<ul style="list-style-type: none"><li>• Design and Print</li></ul>
January 2018	<ul style="list-style-type: none"><li>• Final report presented to HWB</li></ul>

# Decisions/Feedback

- Agree proposed format including use of user and carer developed 'Making it Real' markers.
- Do hot topics align to the priorities of the Board?
- Not exhaustive account of all activity but are there other **priority** areas that should be covered?

Please feed back to:

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