

# Service Plan 2017-18

<b>Directorate:</b>	<b>Neighbourhoods, Communities and Housing Directorate</b>	<b>Service:</b>	<b>Regulatory Services - Health And Safety Team</b>
<b>Responsible Officer:</b>	<b>Roy Pickard</b>		

Corporate Plan - Priorities	
1	Economy and housing
2	Children and young people
3	Health and wellbeing
4	Community safety & resilience
5	Environmental sustainability

Corporate Plan - Purpose and Ambition (Modernising the Council)	
6	Strong civic leadership
7	Value for money
8	Quality public services
9	Protect the vulnerable
10	A high performing workforce

Service Objectives for 2015/16	
1	To comply with the National Local Authority Enforcement Code
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33



**Key Service deliverables**

**Service Objective 1:**

Directorate Objective number	Action/deliverable	Due Date	Accountable Lead Officer	Internal /External partners involved	Measure of Success
	Proactive inspection of high risk activities in those sectors specified by HSE or where intelligence suggests risks are not being effectively managed.	31 <sup>st</sup> March 2018	Roy Pickard	HSE Fire Brigade Planning Building Control	Inspection of high risk activities in those sectors where intelligence suggests that risks are not being effectively managed.

**Service Objective 2:**

Directorate Objective number	Action/deliverable	Due Date	Accountable Lead Officer	Internal /External partners involved	Measure of Success
	To investigate 150 RIDDOR accident notifications.	31 <sup>st</sup> March 2018	Roy Pickard	HSE Police Fire Brigade Planning Building Control Fall Prevention Team.	150 RIDDOR notifications investigated.

34



<b>Service Objective 3:</b>					
<b>Directorate Objective number</b>	<b>Action/deliverable</b>	<b>Due Date</b>	<b>Accountable Lead Officer</b>	<b>Internal /External partners involved</b>	<b>Measure of Success</b>
	To investigate 200 complaints of poor working practices/conditions.	31 <sup>st</sup> March 2018	Roy Pickard	HSE Police Fire Brigade Planning Building Control	200 complaints investigated.



